

# DUTY OF CARE HELPING YOU TAKE CARE OF YOUR DRIVERS

We know that occupational road risk is still a major issue facing fleets today. New legislation and increased penalties have led to an even greater need for improved management of driver safety on the road.

#### **IN SUMMARY**

We're working with one of the UK's leading driver training companies AA DriveTech, providing a full service online risk management system to help you manage your duty of care obligations. With over 20 years experience in driver training, assessment and driver awareness schemes throughout the UK, all elements of duty of care are catered for and the risk management services can be tailored to your specific business requirements.

#### THE BENEFITS

While helping to keep your drivers safe on the road, a duty of care product can help to reduce business costs and risk by improving drivers' attitude, behaviour and competence. It provides an auditable record of managing risk showing diligence and control at all times, helping you manage your duty of care requirements and compliance with international best practice on road safety.

With an at-a-glance view of your high risk drivers, you can prioritise them first. This also helps you to keep costs down by working with high risk drivers first, instead of using a blanket approach and training all drivers.

#### THE PACKAGE INCLUDES:

#### **Fleet Risk Audit**

A formal risk audit for all 'driving for work' activities will help identify areas of risk exposure and non-compliance.

Key benefits:

- Reduce your legal and financial exposure by identifying the risks your fleet faces
- Manage your fleet risk with a bespoke action plan
- Meet your legal requirements by acting on recommendations
- Achieve optimum cost efficiency by applying best practice in fleet management

## DID YOU KNOW ...

- More than a quarter of all road traffic accidents may involve somebody who is at work at the time
- Managing a driving for work policy is a legal requirement under health and safety legislation and road traffic law
- About a quarter of all vehicle miles travelled annually on Britain's roads are for work purposes (excluding commuting)
- Every week, around 200 road deaths and serious injuries involve someone driving for work
- Business drivers have collision rates that are 30-40% higher than those of private drivers
   Source: AA DriveTech, 2014\*

## THE PACKAGE INCLUDES:

- Fleet Risk Audit
- Fleet Risk Manager
- Driver Assessment
- Grey Fleet
  Management
- Eco-driving Assessment and Top Tips Training
- Licence Check
- Assess Online
- Learn Online
- On-road Driver Training
- Fleet Risk Workshops
- Road Safety Events
- Risk Policies and Documentation

#### Fleet Risk Manager

An online, occupational road risk portal that enables you to manage your duty of care programme from your desktop.

Key benefits:

- A single portal to manage your entire fleet
- Driver-focused and easy to use
- All key driver information in one place
- Efficient driver communication

#### **Driver Assessment**

Driver assessments are a key component of a comprehensive road risk strategy, as well as helping an organisation meet its duty of care responsibilities. They can take place online, on-road or on paper, depending on your needs.

Key benefits:

- Meet your duty of care obligations
- Target 'at risk' drivers via bespoke training opportunities to improve driving ability
- Reduce the collision rates/vehicle abuse
- Reduce fleet operating costs through improved driving skills
- Save time by minimising manual intervention
- Provide results by reporting on driver's activities
- Ensure a continual improvement plan

# Grey Fleet Management

Companies have the same duty of care towards grey fleet or cash allowance drivers as they do to company car drivers. An online driver self declaration facility is available to provide an audit trail for grey fleet drivers. Drivers can log details relating to the vehicle make/model, insurance including business use, tax, MOT and service history.

#### Key benefits:

- A single portal to manage all grey fleet vehicles
- Drivers can log all details of the vehicle including MOT, insurance, tax and servicing
- The online system alerts drivers when MOT, tax and insurance policies are due to expire
- Optional vehicle maintenance assessments available

#### Eco-driving Assessment and Top Tips Training

With ever increasing fuel costs and the continuing need to reduce emissions from carbon fuel, the requirement to improve fuel efficiency is now a key operational issue and a critical part of a comprehensive road safety strategy.

Key benefits:

- Helps to manage fuel costs through a series of improved techniques
- Helps to reduce accident rate/vehicle abuse
- Help to reduce fleet operating costs

## Licence Check

It's important that all employees who drive for work have legal and valid driving licences not only for an employer to meet its duty of care obligations but also to ensure that, in the event of an accident, the employee and employer are fully insured. Licence Check is an online service that captures a driver's driving licence number and validates it against the DVLA database, which provides details such as points and drink driving offences.

# Assess Online

Online individual driver risk assessments are popular because they can target training for 'at risk' drivers, reduce fleet accident rates, resulting in reduced operating costs. The assessments include modules about driver history, knowledge, attitude and skill.

Key benefits:

- Identify each driver's risk of exposure
- Reach a wider audience in a short amount of time
- Provide consistent assessment for the entire business
- Can be more cost-effective than on-road assessments

#### Learn Online

This is a fully interactive online portal that develops a driver's knowledge and challenges their driving attitude and behaviour. It includes subjects such as road signs, hazards and motorway skills.

Key benefits:

- Interactive content to engage drivers
- Training needs are identified
- Cost-effective and available online

#### **On-road Driver Training**

Practical driver training is normally provided to drivers who have been assessed or identified as being 'at risk'. It addresses the driver's skill and attitude as well as vehicle safety issues.

Key benefits:

- Meet your duty of care obligations
- Target 'at risk' drivers to improve driving ability
- Help to reduce the collision rates/vehicle abuse by improving driving techniques and awareness
- Help to reduce fleet operating costs through improved driving skill
- Provide online results

#### Fleet Risk Workshops

These workshops can be delivered face-to-face or online to all levels of driver or manager. They communicate safety messages, improve driver knowledge and are a successful road risk reduction programme.

## **Road Safety Events**

These events are off-site and are an excellent environment for delivering valuable driver training messages to groups of employees in a more relaxed environment.

#### **Risk Policies and Documentation**

We can help you comply with current HSE legislation and improve internal efficiency by devising and implementing appropriate fleet risk procedures.

To find out how we can help you with this, please get in touch.

call: 0800 389 3690 email: marketing@lexautolease.co.uk visit: lexautolease.co.uk